

## **iQ Valves : Return Policy**

**Payment:** We accept most major credit cards. Phone orders are also accepted.

**Return Policy:** Product returns are accepted within 90 days of delivery of any Product.

To receive proper credit: (1) Customer must obtain an RMA (Returned Merchandise Authorization) number from IQ Valves prior to returning any merchandise, (2) The RMA number and the serial numbers of all valves being returned must appear on the packing slip or other paperwork shipped with the returned goods. (3) The returned product must be inspected by IQ Valves and determined to be defective from the factory. IQ Valves reserves the right to refuse the return of any defective products. Products more than three (3) months old or specially produced, non-standard models cannot be returned for credit.

Product returned for reasons other than factory defects are subject to a 20% (\$50 minimum) restocking charge plus any additional charge for reconditioning and/or replacement. Ship authorized returned goods prepaid to IQ Valves Co., 425 West Dr., Melbourne, FL 32904.

### **Return Shipping**

The shipping cost of returning Product is the responsibility of the Buyer.

**Cancellation charge:** 50% of order or cost of WIP, whichever is greater